



COMPASS SPRINGS PRICING SCHEDULE

SCHEDULE OF CHARGES – EFFECTIVE 01 JULY 2025 RESIDENTIAL CUSTOMERS ONLY

Item	Price (2024-25)	Price (2025-26)
Quarterly supply charge	\$98.81	\$96.24
Tier 1 consumption charge per KL (0 – 30KL)	\$4.06	\$3.95
Tier 2 consumption charge per KL (30 – 130KL)	\$5.80	\$5.65
Tier 3 consumption charge per KL (130KL +)	\$6.27	\$6.11
Special Meter Reading	\$27.50	\$27.50
New connection to water network	By Quotation	By Quotation
Replacement meter	By Quotation	By Quotation
BPay processing fee per transaction	\$2.75	\$2.75
BPay settlement fee per transaction	\$2.75	\$2.75
EFT per transaction unless varied by the financial institution	\$0.00	\$0.00
Direct Debit per transaction unless varied by the financial institution	\$0.00	\$0.00
Cheque per transaction	\$2.75	\$2.75
Centre Pay fee per transaction	\$2.75	\$2.75
Dishonour fee	\$30.00	\$30.00
Issue of Paper Statement upon request	\$2.20	\$2.20
Issue of Paper Invoices	\$0.00	\$0.00
Late payment fee (per transaction)	\$25.00	\$25.00
Interest on overdue charges	Corporate overdraft rate	Corporate overdraft rate
Debt collection and/or legal fees on disputes and recovery.	100% recovery	100% recovery
Disconnection fee	By Quotation	By Quotation
Re-Connection fee	By Quotation	By Quotation